



OFFICE OF NATIVE AMERICAN PROGRAMS BEST PRACTICES



Service Coordination
Department – Started 2015



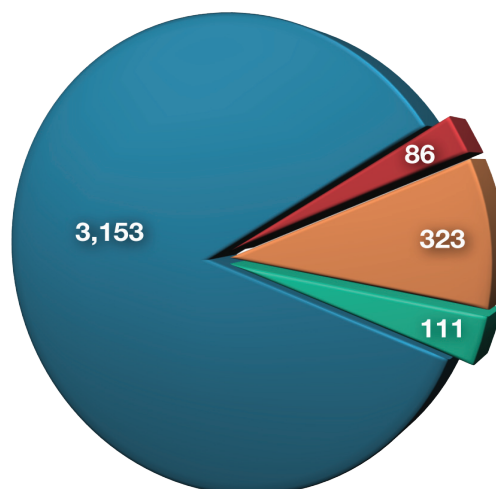
EnVision Center –
Started 2019

Housing Authority of the Choctaw Nation of Oklahoma's Service Coordination and EnVision Department

The Choctaw Nation of Oklahoma offers a wide range of services to help tribal members achieve self sufficiency. Service Coordinators link tribal members to these services through the Service Coordination Department.

Number of Tribal Members Served

In fiscal year 2019, the Service Coordination Department served 3,673 Choctaw Nation tribal members. Approximately 86 percent of those clients worked with the service coordinators.



- ROSS Clients
- HUD Housing Counseling Clients
- EnVision Center Clients
- Service Coordination Tribal Funds



Self sufficiency comes with being in charge of your own life. “We are there to help residents make decisions. We don’t make the decisions.”

*- Carrie Blackmon, Director, Service Coordination
Housing Authority of the Choctaw Nation of Oklahoma*

- ▶ Housing Authority of the Choctaw Nation of Oklahoma (HACNO) has the second largest service area in the lower 48 states. Poverty, transportation, unemployment, and an extremely rural 10 ½ county service area create challenges.
- ▶ Service coordinators are equipped with knowledge, resources, and information for tribal members and are located throughout the Choctaw Nation jurisdiction. They have a set of standards and procedures to meet tribal members' needs.
- ▶ Partnering departments include education, health, family and child services, homeownership and rental housing.

HACNO develops **counseling curriculum** to assist **tribal members** in becoming **successful** rental tenants and homeowners.

For more information, contact:

**Northwest Office of
Native American Programs**

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Seattle, WA 98104

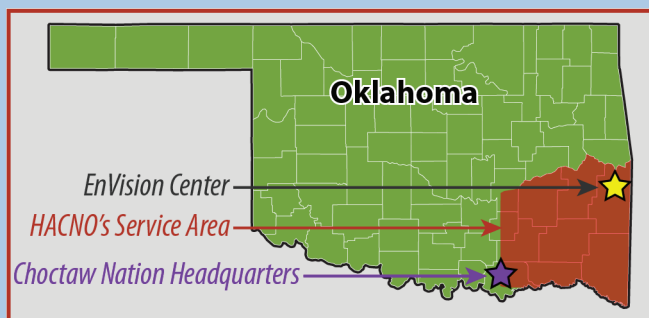
Phone: 206-220-5270

www.hud.gov/nwonap

Community Features:



The state-of-the-art Choctaw Nation Headquarters is located in Durant, OK. The HUD EnVision Center is located in Poteau and is approximately 3 hours from the headquarters.



HACNO's service area includes 10 ½ counties, almost 11,000 square miles, and 50,000 Native Americans.



The EnVision Center's pop-up chair volleyball engages seniors and has led to competitive matches!